

## ENDNOTES

- 1 The Tourism and Hospitality Workforce Development Strategy, 2009, can be downloaded from the SSA website: [http://www.serviceskills.com.au/index.php?option=com\\_content&task=view&id=1015&Itemid=2287](http://www.serviceskills.com.au/index.php?option=com_content&task=view&id=1015&Itemid=2287)
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- 4 As also described in the 'Australian Accommodation Industry Issues Agenda', The Hotel, Motel and Accommodation Association, January 2008
- 5 ABS 5249.0 Tourism Satellite Account 2006/07
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- 7 ABS 6291.0.55.003 Labour Force, Australia, Detailed, Quarterly, Table 04. Employed persons by Industry, Trend, Seasonally Adjusted, Original
- 8 Centre for the Economics of Education and Training, 'Forecasts of labour and skills requirements in the service industries, 2010-15', 2010
- 9 ABS 8165.0 Counts of Australian Businesses, including Entries and Exits, June 2007-June 2009; The scope of this release is significantly different to previously released (and discontinued) ABS business counts publications. In particular, this publication only includes businesses that actively traded in goods or services during the reference period in question, whereas the scope of previous releases focused on different populations.
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- 11 ABS 5249.0 Tourism Satellite Account 2009-10, Table 12 Direct tourism employment, By industry people employed in tourism, p.25; Please note that this figure (500,500) overlaps with the hospitality industry, where Accommodation, Cafes, restaurants and takeaway food services, and Clubs, pubs, taverns and bars account for 225,900 employees.
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